

Enrollment for Current Online & Mobile Banking Users



As a current State ECU digital banking user, there is an online enrollment process to access the new platform. Following this guide will ensure you can pick up right where you left off with the previous app.

This process is for current users ONLY. For new users looking to get access to online and mobile banking for the first time please [enroll here](#).

For Current Digital Banking Users:

Step 1: Enter your previous State ECU digital banking login information from the login button on secunm.org

A screenshot of the "Digital Banking Log In" screen. It features a teal header with the title "Digital Banking Log In". Below the title are two input fields: "Access ID" and "Passcode". A teal "Log In" button is positioned to the left of a "Forgot Password" link. At the bottom of the screen, there are three links: "Setup Digital Banking", "Mobile App", and "Make a Loan Payment".

Step 2: If it's your first time logging in to the new digital banking experience, you should be greeted with a welcome screen. Click "Set Up Your Account."

A screenshot of the "Welcome to Your New State ECU Digital Banking Experience!" screen. The header text is "Welcome to Your New State ECU Digital Banking Experience!". Below this is a smaller line of text: "We'll walk you through the steps to get your account set up. Don't worry, this should only take a few minutes!". A teal "Set Up Your Account" button is centered on the screen.

Step 3: Enter your information. This includes your current User ID which is your Member Number, your social security number, and one of your account numbers. Then, click "Next."

The screenshot shows a registration form titled "Let's get started!". Below the title is the instruction "Enter your information below to set up your account". There are three input fields: "Access ID (Username)" with the prompt "Please enter your existing Member #", "Social Security Number" with the prompt "Please enter your 9 digit SSN number", and "Account Number (Checking, Savings, etc.)" with the prompt "Please enter any of your account numbers in full". At the bottom, there are two buttons: "Next" and "Cancel".

Step 4: Set your new passcode. Please follow on-screen directions for passcode requirements. Then, click "Set Passcode."

The screenshot shows the "Set Your Passcode" screen. It says "Create your new passcode". There is a "New Passcode (case-sensitive)" field with a "Show" button. Below this are "Passcode Requirements" listed as follows:

- ✓ Must contain at least 1 numeric and 1 alpha character.
- ✓ Must be at least 12 characters long.
- ✓ Must contain at least 1 special character.
- Is case sensitive.
- Must be different from any passcode used in the last 6 months.
- Must be different from any of your last 6 passcodes used.
- Cannot be the same as your Access ID.

At the bottom right, there is a link for "Passcode Tips". At the bottom, there are two buttons: "Set Passcode" and "Cancel".

Step 5: Once passcode is set, you will get a notice of Passcode Changed. Click, "Continue to Online Banking."

The screenshot shows a confirmation dialog box titled "Passcode Changed" with a green checkmark icon. Below the title is a button labeled "Continue to Online Banking". The background shows the "Set Your Passcode" screen from the previous step, which is dimmed.

Step 6: Enter your Primary Email Address and establish your Security Questions and Answers. Then, click "Submit."

Step 7: Read the State ECU Digital Banking Access Agreement, and click "I Accept" at the bottom of the page.

Welcome to State ECU Digital Banking!

Download the New Mobile App!

Please download the new and improved State ECU Mobile Banking app using the links below. You can safely uninstall your existing mobile app.

